



Need Service?

We're ready to help. And we can do a better job in less time if you can tell us as much as possible about what's happening. Just check off any of the appropriate boxes below, and add any relevant comments in the fields provided. You can use the glossary of Vehicle Sounds and Honda diagram to help you describe noises and pinpoint their sources.

When you're finished, simply print out the form and bring it in to your Honda Service Advisor. Thank you for giving us the opportunity to ensure that you and your Honda receive the high quality service you deserve.

Engine

Does not start	Stalls when decelerating
Does not turn over	Idle speed is too high
Difficulty turning over	Knocks or pings
Hesitates	Backfires
Noticeably poor gas mileage	Unsteady Idle
Stalls when starting	

Noise & Vibration

Noise	When braking
Vibration	When accelerating
Both apply	When decelerating
When in reverse	When turning
During normal acceleration	
During normal deceleration	
When engine is running and vehicle is moving	
When engine is running and vehicle is not moving	

Transmission

Difficult to shift, does not shift properly	
Shifts prematurely or slowly	Slippage
Does not upshift	Shifts harshly
Does not downshift	Will not shift at all
Makes unusual noises when shifting	

Brakes

Front brakes	Rear brakes
Both front and rear	Unable to determine

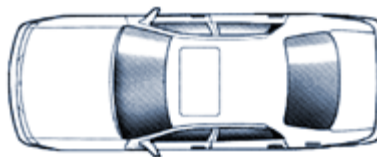
Brake pedal must be pumped continuously for vehicle to stop

Brake pedal must be depressed fully for vehicle to stop at any speed

Vehicle pulls to one side when braking

Brakes make the following sounds:

Squeaking	Squealing	Rattling
Grinding		



Hearing an unusual sound? After you print this form, draw an 'X' where the noise seems to be located.

Vehicle Sounds

The following noises may help you in detailing your vehicle's condition to your service advisor.

Booming - rhythmic sound like a drum roll or distant thunder.

Buzzing - low-pitched vibration, similar to that of a bee.

Chattering - a clicking metallic noise that repeats rapidly.

Chirping - high-pitched noise similar to a bird.

Clicking - rhythmic tapping sound similar to that of a ball-point pen.

Clunking - a dull thumping, like something being dropped.

Grinding - a loud abrasive, metallic noise, often high-pitched.

Growling - low noise like that of an animal.

Humming - continuous noise which may be somewhat melodious.

Knocking - a banging noise with two objects hitting (heavy vs. light) one another.

Rattling - shaking sound, as if something is loose.

Rumbling - a low, gurgling noise.

Squeaking - high-pitched metallic sound, often continuous.

Squealing - high-pitched whine as if something is tearing.

Tapping - light hammering noise that can be rhythmic or intermittent.

Thud - low-pitched metallic thumping.

Thumping - a loud, banging sound.

Whining - high-pitched buzzing sound.

Electrical

Is there a problem with:

Lights:

Front	Reverse	Taillights
Left turn signal		Hazard

Front End Alignment/Steering & Handling

Vehicle shakes when in operation
Vehicle vibrates when in operation
Vehicle ride is rough and uneven
Excessive steering required for vehicle to stay on course
Steering wheel feels "tight" when making turns
Steering wheel feels "loose" when making turns

Body & Paint

Repair required:

Body work Panel Alignment

Paint work Air leaks

Water Leaks-where:

Hood Right fender Door panel

Roof Right quarter panel

Trunk Left fender Grille

Left quarter Panel

Heating & Cooling

Air conditioner does not have any cooling effect
Air conditioner not cold enough
Air conditioner takes an abnormal amount of time to cool interior
Heater does not have any heating effect
Heater does not have proper heating effect
Heater takes an abnormal amount of time to function
Air flow does not function properly
Air flow does not function through the following vents:

Center Driver-side Passenger-side

Floor Defroster

Temperature fluctuates greatly

Difficulties with air intake:

Recirculating air Outside air

System makes unusual noises or vibrations

Right turn signal Glove box

Interior dome Lighter

Dashboard display

(Please describe:)

Power Windows:

Front driver-side Rear left

Front passenger-side Rear right

Sound System

AM/FM stereo cassette

AM/FM stereo

Compact disc player

Front speakers

Rear speakers

(Please describe:)

Windshield wipers

Windshield wiper spray

Driver's seat adjustment

Rear defroster Power locks

Rearview mirrors Security

system

Other

Priority Service

Of the service items listed, please indicate order of importance:

PRINT

(Use your browser's Print function if this button doesn't work.)